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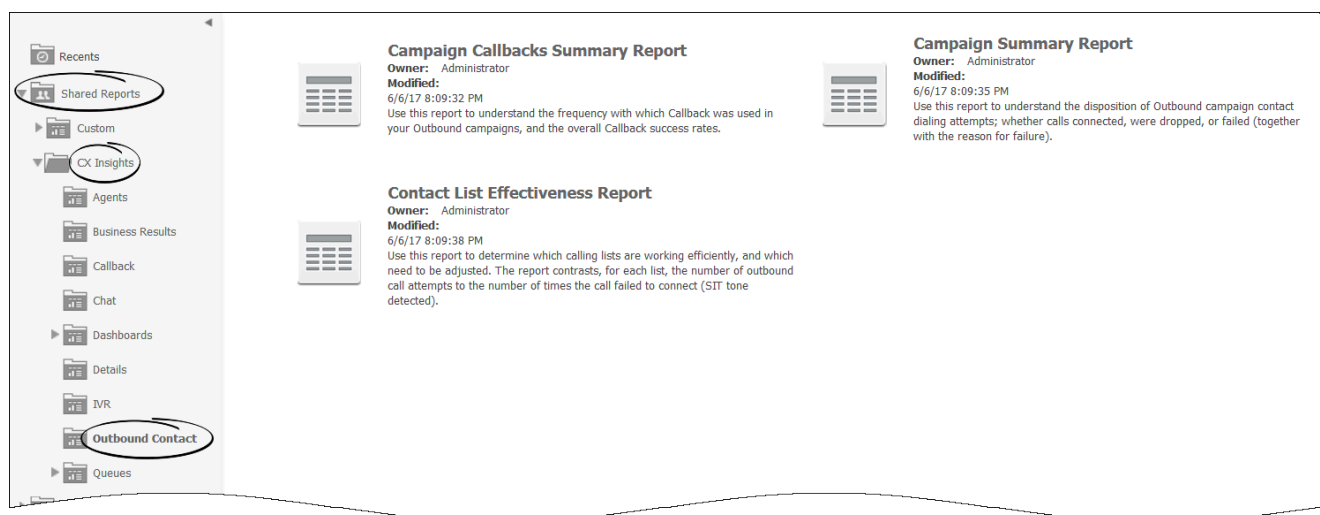
Genesys Customer Experience Insights User's Guide

Outbound Contact reports

Outbound Contact reports

This page describes reports you can use to view historical information about outbound campaigns running in your contact center (outbound engagement). Reports in the **Outbound Contact** folder are ready-to-use, but as always, can be modified to suit your specific business needs.

About Outbound Contact reports



The following reports are available in the **CX Insights > Outbound Contact** folder:

- [Campaign Callbacks Summary Report](#)
- [Campaign Summary Report](#)
- [Contact List Effectiveness Report](#)

Related Topics:

- Go back to the [complete list of available reports](#).
- Learn how to [understand and use reports](#).
- Learn how to [create or customize reports](#).