GENESYS™

GIS Deployment Guide

Configuration Options

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Configuration Options

This appendix includes information on configuring options in the Application objects for Agent Interaction Service, Open Media Interaction Service, and Genesys Integration Server. In Configuration Manager, configuration options are stored within *section* folders. The section folders and options are stored on the `Options` tab; you click a section to bring up its options. Options are described in detail the following pages.

- Agent Interaction Service Options
- Open Media Service Options
- Genesys Integration Server Options