

# **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

### GIS Deployment Guide

**Change History** 

## Change History

#### Contents

- 1 Change History
  - 1.1 Version 7.6.609.00

This section lists all the changes between the 7.6.5 and 7.6.6 versions of this document.

### Version 7.6.609.00

| Page name                 | State   | Additional details   |
|---------------------------|---------|--|
| Introduction              | Updated | <ul> <li>Updated sections</li> <li>Container and Client-Server Options</li> <li>GIS Services as Represented in the Configuration Layer</li> <li>Configuration SDK Service</li> <li>Statistics SDK Service</li> <li>Agent Interaction Services</li> <li>GIS Architecture</li> <li>GIS Built with Flexible Technologies</li> <li>Supported Toolkits</li> <li>System Requirements</li> <li>Supported Operating Systems</li> <li>Framework and Solutions Compatibility</li> <li>Statistics SDK Service</li> <li>Licensing</li> </ul> |
| InstallingandUninstalling | Updated | <ul> <li>New sections</li> <li>Uninstalling GIS as a SOAP Stand-alone Server from a Windows Platform</li> <li>Uninstalling GIS as a SOAP Stand-alone Server from a UNIX-Based Platform</li> <li>Updated sections</li> <li>GIS Installation and Deployment Options</li> <li>Installing GIS on a UNIX-</li> </ul>  |

| Page name                    | State   | Additional details  |
|------------------------------|---------|---|
|                              |         | Based Platform  Installing GIS on a Windows Platform  Deploying GIS in WebSphere Inspecting the WebSphere Directory Tree  Deleted sections  Verifying Installation of GIS as a GSAP Server  Replacing the JavaMail Archive (for WebSphere 5.0)  Uninstalling GIS as a GSAP or SOAP Stand-alone Server from a Windows Platform  Uninstalling GIS as a GSAP or SOAP Stand-alone Server from a UNIX-Based Platform |
| CustomizingtheGISEnvironment | Updated | <ul> <li>Updated sections</li> <li>Windows Service Setting</li> <li>Tuning Heap Size Values</li> <li>Deleted sections</li> <li>Load Balancing Under GSAP</li> <li>GSAP Load Balancing Configuration</li> </ul>  |
| High-AvailabilityDeployments | Updated | <ul> <li>Updated sections</li> <li>Overview</li> <li>Configuring the HA Cluster<br/>for Manual Peer Discovery<br/>Support</li> <li>Configuring the HA Cluster<br/>for Automatic Peer<br/>Discovery Support</li> </ul>   |

| Page name             | State   | Additional details  |
|-----------------------|---------|---|
|                       |         | <ul> <li>Deployment for High<br/>Availability with Load<br/>Balancing</li> <li>Alternative Deployment<br/>for High Availability</li> <li>Deleted sections</li> <li>GSAP High Availability<br/>Limitations</li> </ul>  |
| StartingandTestingGIS | Updated | <ul> <li>New sections</li> <li>Configuring the License Section of the Option Tab for GIS SOAP</li> <li>Specifying Licensing at Startup (GIS SOAP)</li> <li>Starting on UNIX-based Platforms (GIS SOAP)</li> <li>Verify the Status of GIS (GIS SOAP)</li> <li>Updated sections</li> <li>Choosing Your Start Script</li> <li>Editing the Start Script</li> <li>Starting and Testing GIS</li> <li>Starting GIS on Windows</li> <li>Stopping GIS on UNIX-based Platforms</li> <li>Stopping GIS on Windows</li> <li>Deleted sections</li> <li>Configuring the License Section of the Option Tab (for GIS SOAP or GIS GSAP)</li> <li>Specifying Licensing at Startup (GIS SOAP only)</li> <li>Starting on UNIX-based Platforms (GIS SOAP only)</li> <li>Verify the Status of GIS (GIS SOAP Only)</li> </ul> |

| New sections     gis_interactionservice-firstblock-size     gis_statservice-firstblock-size     gis_statservice-firstblock-size     gis_statservice-maxblock-size     gis_configurationservice-firstblock-size     gis_configurationservice-maxblock-size     gis_configurationservice-maxblock-size     multimedia Section     logout-on-last-media     Updated sections     gis_interactionservice-block-size     gis_configurationservice-block-size     logosection     all     Buffering     debug |
|---|
| <ul> <li>expire</li> <li>MessageFile</li> <li>segment</li> <li>standard</li> <li>trace</li> <li>verbose</li> <li>Deleted sections</li> <li>lb-console</li> </ul>  |

| Page name | State | Additional details  |
|-----------|-------|---|
|           |       | • prop-file   |
|           |       | • prop-msgsrv   |
|           |       | • [GSAP.General] Section                                    |
|           |       | • ha-session-ttl  |
|           |       | • max.param.count   |
|           |       | • nat-mode  |
|           |       | • server.backlog  |
|           |       | • server.clientsocket.enablekeepali                         |
|           |       | • server.clientsocket.enabletcpnod                          |
|           |       | • server.clientsocket.sendbufsize                           |
|           |       | <ul> <li>server.clientsocket.sotimeout</li> </ul>           |
|           |       | • server.handlers.max                                       |
|           |       | server.handlers.recommended                                 |
|           |       | • [GSAP.KeepAlive] Section                                  |
|           |       | <ul> <li>handler-daemon-audit-<br/>interval</li> </ul>      |
|           |       | <ul> <li>handler-daemon-inactivity-<br/>interval</li> </ul> |
|           |       | <ul> <li>ping-daemon-audit-<br/>interval</li> </ul>         |
|           |       | <ul> <li>ping-daemon-inactivity-<br/>interval</li> </ul>    |
|           |       | • ping-times-threshold                                      |
|           |       | session-timeout-threshold                                   |
|           |       | • [GSAP.LoadBalancing] Section                              |
|           |       | <ul> <li>Ib-clientsocket-<br/>enabletcpnodelay</li> </ul>   |
|           |       | Ib-clientsocket-sotimeout                                   |
|           |       | Ib-cluster-servers  |
|           |       | Ib-connector-exchange-<br>interval                          |
|           |       | • Ib-connector-process-<br>interval                         |
|           |       | Ib-load-threshold   |

| Page name | State | Additional details   |
|-----------|-------|--|
|           |       | <ul> <li>Ib-load-delta-threshold</li> <li>Ib-max-connections-perserver</li> <li>Ib-max-transfer-count</li> <li>Ib-port</li> <li>Ib-process-interval</li> </ul> |