

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

GIS Deployment Guide

Table of Contents

Table of Contents

Genesys Integration Server Deployment Guide

About Genesys Integration Server

Intended Audience

Chapter Summaries

List of Procedures

Related Resources

Installing and Uninstalling GIS

GIS Installation and Deployment Options

Introducing GIS

About the Genesys Integration Server

GIS Architecture

System Requirements

GIS Use-Case Scenario

Licensing

New In This Release

Customizing the GIS Environment

Windows Service Setting

LCA Configuration

Tuning the Heap Size Values

Customizing the GIS Environment (more)

SDK Server Connections for GIS SOAP,Configure the Configuration Server SOAP Port

Customize the Notification Mechanism, The HTTP Connection

High-Availability Deployments of GIS

Overview

Deployment for High Availability (No Load Balancing)

Deployment for High Availability with Load Balancing

GIS Deployment Guide 2

Starting and Testing GIS

Starting GIS
Stopping GIS

Agent Interaction Service Options

dn-at-switch Section

kworker Section

license Section, loading Section,log Section

multimedia Section

outbound Section

Open Media Interaction Service Options

esp Section

general Section

log Section

server Section, settings Section

ucs Section

workflow Section

Genesys Integration Server Options

ail-services Section

core-services Section

license Section, log Section

session-services Section, stat-services Section

GIS Deployment Guide