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Genesys Interactive Insights Deployment Guide

What Application Files Are Installed?

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The Genesys Interactive Insights (GI2) installation routine creates a root folder that contains the LCMBIAR file of the GI2 universe and supporting files. If you selected a default location for the installation routine to deploy the GI2, the root folder is:

- The **C:\Program Files\GCTI\Genesys Interactive Insights** directory on Windows platforms.
- The directory that you specified upon installation on UNIX platforms (in [How Do I Install GI2 on UNIX?](#)).

The following table describes the files and subfolders found in the root folder:

Contents of the Root Folder

| File Name | Description |
|--|---|
| gi2_customize_bo.bat (Windows) gi2_customize_bo.sh (UNIX) | Script that customizes the appearance of BI software with Genesys-specific images and Java Server Pages (JSP) that encompass the Genesys design. |
| gi2_deploy_main.bat (Windows) gi2_deploy_main.sh (UNIX) | Script that calls the following scripts: gi2_setenv , gi2_customize_bo , gi2_deploy_unv_rep , gi2_deploy_sum |
| gi2_deploy_unv_rep.bat (Windows) gi2_deploy_unv_rep.sh (UNIX) | This script calls the SAP Promotion Management Utility to deploy the GI2 elements into the BI repository using an .lcmbar file. |
| gi2_setenv.bat (Windows) gi2_setenv.sh (UNIX) | Script that sets BI environment variables for connection to the BI repository, based on values that you specified during GI2 installation or that you supply manually. Other scripts rely on the contents of this script to connect to the BI repository. Note: Because this file contains the unencrypted password to CMS, after installation, consider editing it to remove the password, if you are concerned about security. |
| insights.lcmbar | File that contains an export of the GI2 universe, reports, PDF documents, measure maps, folders, users, groups, and their permissions. |
| ip_description.xml | File that lists the contents of the installation package. |
| read_me.html | File that contains general information about the installation package. |
| agg (subfolder) | Subfolder that contains files that support the Reporting and Analytics Aggregates (RAA) component of Genesys Info Mart. Refer to the Reporting and Analytics Aggregates Deployment Guide for descriptions of the files in this folder. |
| com (subfolder) | Subfolder that contains customization files. |

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| conf (subfolder) | Subfolder that contains the configuration file biar.properties , which is generated when the gi2_deploy_unv_rep.bat/sh script runs during installation. |
| res (subfolder) | Subfolder that contains additional customization files, such as JavaServer Pages and other supporting files. |