Genesys Interactive Insights Deployment Guide

New In This Release

5/2/2025

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This section describes the changes that have been incorporated within this guide since the 8.5.0 release of GI2.

For information about what's new in the *software*, see the Genesys Interactive Insights Release Notes.

Genesys Interactive Insights 8.5.000.02

This is the initial release of this new document.

Other Changes

Changes pertaining to the the day-to-day operation of GI2 are described in the *Genesys Interactive Insights User's Guide*. Also, refer to the *Genesys Interactive Insights Universe Guide* for information about the new reports and other new universe elements that were introduced or updated within the 8.5.x releases.