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Genesys Info Mart Business Continuity Deployment Guide

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This guide provides information and procedures that are relevant to deploying Genesys Info Mart in an environment that requires support for Business Continuity.

You can find the information that you need in the topics below.

Genesys Info Mart Support for Business Continuity

Find descriptions of two sample architectures, modes of operation, and possible reasons for data loss.

[Architecture](#)

[Operation Modes](#)

[Potential Data Loss](#)

Disaster Recovery with Active-Standby Info Marts

Find information and instructions relevant to Genesys Info Mart database replication with Oracle GoldenGate and Disaster Recovery with active-standby instances.

[Info Mart Database Replication](#)

[Setting Up Replication](#)

[Disaster Recovery with Oracle GoldenGate](#)

Disaster Recovery with Active-Active Info Marts

Find information and instructions relevant to Genesys Info Mart Disaster Recovery in a deployment with active-active instances.

[Setting Up Two Active Info Mart Instances](#)

[Disaster Recovery in Active-Active Deployment](#)