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Genesys Info Mart Deployment Guide

Genesys Info Mart 8.5.0 Deployment Guide

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Welcome to the Genesys Info Mart 8.5 Deployment Guide. This document describes the procedures that you must complete in order to configure and install Genesys Info Mart 8.5 and Genesys Info Mart Manager. It also provides in-depth information about Genesys Info Mart functioning. In brief, you will find the following information in this guide:

- Overview of Genesys Info Mart architecture and functionality
- Pre-installation considerations
- Installation instructions

Starting with release 8.5.014.14 on August 30, 2019, Genesys Info Mart is part of 9.0. This document is valid only for the 8.5 releases of this product before Genesys Info Mart was part of 9.0. For 8.5 releases of Genesys Info Mart after August 30, 2019, see the **Current** version of this document.

Important

For versions of this document created for other releases of this product, visit the Genesys Customer Care website, or request the Documentation Library DVD, which you can order by e-mail from **Genesys Order Management**.