

GENESYS

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Genesys Info Mart Operations Guide

New in Release 8.5.0

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New in Release 8.5.0

This section describes the changes that have been incorporated within this guide since the initial release of Genesys Info Mart release 8.5.0.

Important

Starting with release 8.5.014.14 on August 30, 2019, Genesys Info Mart is part of 9.0. For 8.5 releases of Genesys Info Mart after August 30, 2019, see the Current version of this document.

New in Release 8.5.011.22

Genesys Info Mart now supports Data Export functionality in on-premises deployments. Data Export
functionality was introduced previously for Genesys Engage cloud customers. The description of
Job_ExportGIM has been updated, and the description of Job_MigrateGIM has been expanded to include
information about Creating or updating export views. Export-related information in Setting scheduling
options for Genesys Info Mart Server has also been updated.

New in Release 8.5.010.16

• Genesys Info Mart support for General Data Protection Regulation (GDPR) compliance has been extended to include requests from employees. The description of Job_MaintainGIM has been updated accordingly.

New in Release 8.5.010

Information about Genesys Info Mart support for General Data Protection Regulation (GDPR) compliance
has been added to the description of Job_MaintainGIM and to the troubleshooting information about
Genesys Info Mart job error.

New in Release 8.5.007

- Added information regarding the execution of the script to create indexes and views on the About Jobs page. See the sections pertaining to Job_ExtractGIM, Job_InitializeGIM, and Job_MigrateGIM.
- Added Information on the About Jobs page pertaining to ensuring that DST adjustments are applied correctly.
- Updated Information on the About Jobs page pertaining to the date-time-max-days-ahead option.
 See the Job_MaintainGIM section.
- Updated the About Jobs page to describe the new on-demand-migration configuration option. See the Job_MigrateGIM section.
- Added information about viewing software release information on the Managing Genesys Info Mart page. See the new section Viewing Software Release Information.
- · Updated the Using Genesys Info Mart Manager page to describe the new autmatic refresh functionality.

New in Release 8.5.005

- · Added information about JobExportGIM on the following pages:
 - About Jobs See Job_ExportGIM.
 - Managing and Scheduling Jobs See Procedure: Setting scheduling options for Genesys Info Mart Server.
- Updated information on the About Jobs page to better describe Job MaintainGIM.

New in Release 8 5 004

• Updated recommendations about Calendar Table population on the About Jobs page. See Job MaintainGIM > Maintaining Calendar Tables.