



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Genesys Info Mart Physical Data Model for an Oracle Database

Table MEDIA\_ORIGIN

# Table MEDIA\_ORIGIN

## Description

**Introduced:** 8.5.014.09

In partitioned databases, this table is not partitioned.

This dimension table allows chat thread facts to be described based on where the chat session originated. This dimension table is populated only in cloud deployments with Advanced Chat. Depending on specific media, the media origin values are either the same as, or complementary to, the media types stored in the MEDIA\_TYPE table. For instance, for Facebook public messaging, Facebook is the value recorded both as MEDIA\_NAME in the MEDIA\_TYPE table and as MEDIA\_ORIGIN in the MEDIA\_ORIGIN table. For Facebook private messaging, however, the value recorded as MEDIA\_NAME in the MEDIA\_TYPE table would be CHAT, while the value recorded as MEDIA\_ORIGIN in the MEDIA\_ORIGIN table would be Facebook.

### Tip

To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: [Download a CSV file](#).

**Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

## Column List

### Legend

Column	Data Type	P	M	F	DV
ID	NUMBER(10)	X	X		
MEDIA_ORIGIN	VARCHAR2(64)		X		unknown

Table MEDIA\_ORIGIN

Column	Data Type	P	M	F	DV
	CHAR)				
CREATE_AUDIT_KEY	NUMBER(19)		X	X	

## ID

The primary key of this table. This ID is referenced from other tables as MEDIA\_ORIGIN\_KEY.

## MEDIA\_ORIGIN

**Based on KVP:** csg\_MediaOrigin

Identifies where the chat session originated (web chat, social media channels, SMS, and so on).

## CREATE\_AUDIT\_KEY

The surrogate key that is used to join to the CTL\_AUDIT\_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools—that is, applications that need to identify newly added data.

## Index List

CODE	U	C	Description
I_MEDIA_ORIGIN	X		Ensures that the combinations of values that are stored in the dimension table are unique.

## Index I\_MEDIA\_ORIGIN

Field	Sort	Comment
MEDIA_ORIGIN	Ascending	

## Subject Areas

No subject area information available.