Genesys Info Mart Physical Data Model for a PostgreSQL Database

Table LDR_FACT

12/16/2025

Table LDR_FACT

Description

Introduced: 8.5.012.15

In partitioned databases, this table is partitioned.

Each row in this table describes a contact list record that was not attempted because CX Contact suppressed the record during preloading of an outbound campaign. Suppressed (unattempted) records do not reach the Outbound Contact Server (OCS) processing phase of outbound campaigns. Rows are inserted into the table when a contact list record is suppressed; rows are updated only when personally identifiable information (PII) is redacted from the database fields as a result of General Data Protection Regulation (GDPR) "forget" requests.

Each row in this table describes a contact list record that was not attempted because CX Contact suppressed the record during preloading

The LDR_LIST_KEY enables you to link an LDR_FACT record with the LDR_LIST table; LDR_LIST.LIST_ID contains the DBID of the contact list object and can be joined further to CALLING_LIST_METRIC_FACT and other Info Mart tables.

> ### Tip
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Table LDR_FACT

Column	Data Type	P	M	F	DV
CREATE_AUDIT_KEY	numeric(19)		X	X	
UPDATE_AUDIT_KEY	numeric(19)			X	
ID	varchar(50)	X	X		
START_DATE_TIME_KEY	integer	X	X	X	
RECORD_ID	numeric(19)				
CLIENT_ID	varchar(64)				
CHAIN_ID	numeric(19)				
CHAIN_NUMBER	numeric(19)				
CONTACT_INFO	varchar(255)				
DEVICE_MASK	numeric(19)				
LDR_CAMPAIGN_KEY	integer		X		-2
LDR_GROUP_KEY	integer		X		-2
LDR_LIST_KEY	integer		X		-2
LDR_RECORD_KEY	integer		X		-2
LDR_POSTAL_CODE_KEY	integer		X		-2
LDR_DEVICE_KEY	integer		X		-2

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools--that is, applications that need to identify newly added data.

UPDATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data update. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify recently modified data.

ID

An identifier Genesys Info Mart generates based on the long UUID timestamp reported by CX Contact.

START_DATE_TIME_KEY

Identifies the start of a 15-minute interval in which the event regarding the suppressed contact list records was generated by CX Contact.

RECORD_ID

The identifier of the record from the contact list.

CLIENT_ID

The unique client identifier of the contact from the contact list.

CHAIN_ID

The chain identifier of the record from the contact list.

CHAIN_NUMBER

The order of the contact list record within the chain.

CONTACT_INFO

The contact information (device) for the contact from the contact list.

DEVICE_MASK

The bit mask of the record from the contact list.

LDR_CAMPAIGN_KEY

The key that is used to join the LDR_CAMPAIGN dimension to the fact tables.

LDR_GROUP_KEY

The key that is used to join the LDR_GROUP dimension to the fact tables.

LDR_LIST_KEY

The key that is used to join the LDR_LIST dimension to the fact tables.

LDR_RECORD_KEY

The key that is used to join the LDR_RECORD dimension to the fact tables.

LDR_POSTAL_CODE_KEY

The key that is used to join the LDR_POSTAL_CODE dimension to the fact tables.

LDR_DEVICE_KEY

The key that is used to join the LDR_DEVICE dimension to the fact tables.

Index List

CODE	U	C	Description
I_LDR_FACT_SDT			Improves access time, based on the Start Date Time key.

Index I_LDR_FACT_SDT

Field	Sort	Comment
START_DATE_TIME_KEY	Ascending	

Subject Areas

No subject area information available.