Genesys Info Mart Physical Data Model for a Microsoft SQL Server Database

Table POST_CALL_SURVEY_DIM_5

12/16/2025

Table POST_CALL_SURVEY_DIM_5

Description

Introduced: 8.5.003. Supported in certain deployments only.
Modified: 8.5.010 (in Microsoft SQL Server, data type for the SURVEY_IQ* columns modified in single-language databases)

In partitioned databases, this table is not partitioned.

This dimension table enables interaction resource facts to be described based on responses provided by customers during post-call survey.

The POST_CALL_SURVEY_DIM_* tables are not part of the default Genesys Info Mart database schema. In deployments that rely on Genesys Info Mart for reporting on Post-Call Survey user data that may come attached with interactions, use the applicable Genesys-provided **make_gim_post_call_survey*.sql** script to add these tables to the schema.

> ### Tip
> To assist you in preparing supplementary documentation, click the following link to download a comma-separated text file containing information such as the data types and descriptions for all columns in this table: Download a CSV file.
>
> **Hint:** For easiest viewing, open the downloaded CSV file in Excel and adjust settings for column widths, text wrapping, and so on as desired. Depending on your browser and other system settings, you might need to save the file to your desktop first.

Column List

Legend

Column	Data Type	P	M	F	DV
ID	int	X	X		

Table POST_CALL_SURVEY_DIM_5

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Column	Data Type	P	M	F	DV
TENANT_KEY	int		X	X	
CREATE_AUDIT_KEY	numeric(19)		X	X	
SURVEY_IQ7	nvarchar(32)		X		-1
SURVEY_IQ8	nvarchar(32)		X		-1
SURVEY_IQ9	nvarchar(32)		X		-1
SURVEY_IQ10	nvarchar(32)		X		-1

ID

The primary key for this table.

TENANT_KEY

The surrogate key that is used to join the TENANT dimension to the fact tables to indicate the tenant of the IRF or MSF resource. The value of this field is identical to the value that is in the IRF or MSF record that is identified by the INTERACTION_RESOURCE_ID value. This value can be used to restrict data access.

CREATE_AUDIT_KEY

The surrogate key that is used to join to the CTL_AUDIT_LOG control table. The key specifies the lineage for data creation. This value can be useful for aggregation, enterprise application integration (EAI), and ETL tools — that is, applications that need to identify newly added data.

SURVEY_IQ7

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)
Based on KVP: survey_iQ7

The answer from the caller to Integer-response question 7 during a post-call survey.

SURVEY_IQ8

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)
Based on KVP: survey_iQ8

The answer from the caller to Integer-response question 8 during a post-call survey.

SURVEY_IQ9

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)

Based on KVP: survey_i09

The answer from the caller to Integer-response question 9 during a post-call survey.

SURVEY_IQ10

Modified: 8.5.010 (in Microsoft SQL Server, data type modified in single-language databases)
Based on KVP: survey_i10

The answer from the caller to Integer-response question 10 during a post-call survey.

Index List

CODE	U	C	Description
I_POST_CALL_SURVEY_DIM_5X			Improves access time.

Index I_POST_CALL_SURVEY_DIM_5

Field	Sort	Comment
TENANT_KEY	Ascending	
SURVEY_IQ7	Ascending	
SURVEY_IQ8	Ascending	
SURVEY_IQ9	Ascending	
SURVEY_IQ10	Ascending	

Subject Areas

No subject area information available.