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Genesys Mobile Services Deployment Guide

New in This Document

12/17/2025

New in This Document

The following topics have been added or changed in the GMS 8.5.112 releases:

- The [Configuration Options](#) page was updated with new options.
- The [Service Options Reference](#) page was updated with new options.
- The upgrade section in the [Installation](#) page was updated.
- The [Silent Setup](#) page was added.

The following topics have been added or changed in the GMS 8.5.110 releases:

- The upgrade section in the [Installation](#) page was updated.

The following topics have been added or changed in the GMS 8.5.109 releases:

- The upgrade section in the [Installation](#) page was updated.
- The page [Configuration Options](#) was updated.
- The page [Service Options Reference](#) was updated with new options.

The following topics have been added or changed in the GMS 8.5.108 releases:

- The section "How to upgrade GMS?" was added to the page [Installation](#).
- The page [Configuration Options](#) was updated.
- The page [Service Options Reference](#) was updated with new options.

The following topics have been added or changed in the GMS 8.5.107 releases:

- The page [Configuration Options](#) was updated.
- The page [Service Options Reference](#) was updated with new options.
- The page [Configure ORS Load Balancing](#) was updated.

The following topics have been added or changed in the GMS 8.5.106 releases:

- The page [Enable Logging in UTF-8 Environment](#) was added.
- The [Configuration Options](#) page was updated with new options.
- The [Service Options Reference](#) page was created.
- [Configure Historical Reporting](#) was updated.
- The [Troubleshooting](#) page contains new entries.
- The Admin UI page has been moved to the [Service Management Help](#).
- Pages [Filtering Logs](#), [Configuring HTTP Caching](#), and [Most Common System Errors](#) were created.

- [Java Requirements](#) was updated to reflect correct Java support.
- [Creating an Application Object](#), [Installing GMS](#), [Setting GMS Dependencies](#) were updated with screen shots.
- [Setting ORS Dependencies](#) was updated with accurate DFM information.
- [ConfiguringChatSupport](#) was updated with new instructions for configuring load balancing for chat.
- In page [ConfiguringDependencies](#), information was updated for [Universal Routing Server](#), [SIP Server](#).