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Client Samples

iOS Sample

iOS Sample

Updated in 8.5.2

The screenshot shows the iOS Sample app interface. At the top, the status bar displays the time 3:28, signal strength, Wi-Fi, and battery icons. The app header features a red logo, the title "GMS Sample", and a blue headset icon. Below the header, there are several sections: a "USER NAME / ID" section with a "User name" label and a text input field containing "userId"; a "Password" label and a password input field with masked characters and a clear button; a "SCENARIO" section with a "Way to connect" label and a dropdown menu showing "SERVER-DECIDE"; a "PROBLEM" section with an "Information Level" label and a dropdown menu showing "FULLY-DEFINED"; a "Content" label and a text input field containing "Problem Details"; an "App path" label and a text input field containing "/home/loans/123456/survey"; and a "PICTURE (BINARY DATA)" section. At the bottom, there is a navigation bar with five icons: a cloud (GMS), a document (Log), a speech bubble (Chat), a clock (Queue), and a gear (Settings).

3:28

GMS Sample

USER NAME / ID

User name

Password

SCENARIO

Way to connect **SERVER-DECIDE**

PROBLEM

Information Level **FULLY-DEFINED**

Content

App path

PICTURE (BINARY DATA)

GMS Log Chat Queue Settings

Important

The source code is downloadable in [BitBucket](#).

This sample application provides you with the following scenarios:

- Chat-Now
- Chat-Wait
- Voice-Now-UserOrig
- Voice-Now-UserTerm
- Voice-Wait-UserOrig
- Voice-Wait-UserTerm
- Voice-Scheduled-UserTerm

Notes:

- Log into the UI hub at this URL:
 <GMS Local Host>:8080/genesys
- Go to **Settings** and change the GMS service URL to point to the Callback service that you configured.
- The application does not trim +1 from the phone number. Make sure the phone number in the **Settings** tab is compatible with your test environment if you are using either matching by DNIS+ANI or matching by ANI only. Depending on your setup, T-Server reports ANI with or without a leading country code.

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