

# **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Service Management UI Help

**Monitor Tab** 

5/12/2025

## Monitor Tab

#### Access Monitor Tab

ප් Mobile Services						
Access Monitor tab						
Services and Tools	Callback	Context Services	Journey Timeline			

To access this interface, you must log in as a user who owns the Administrator or Supervisor role. Then, you can select the Admin UI icon.



### Monitor tab

Mobile Services	Monitor Services	Office Hours	Callback	Tools <del>-</del>			
Monitor - Nodes							
Nodes	Filter by s	tatus			Set Nodes Warning Threshold (%)		
≒ API Usage	Select All			1	Enter Percentage	0	
	GMS_82 EXTERNA HOST IP HOST NA URI :	5109_04 AL URL : ADDRESS : IME :	1		GMS_85200_03 EXTERNAL URL : HOST IP ADDRESS : HOST NAME : URI :		ļ
							_

The **Monitor** tab displays the current health of the GMS nodes.

In this example (left), you can see several running GMS nodes. A green bar shows the system status for that node is up. A red bar means the system status for that node is down.

The *Monitor* screen refreshes every three minutes.