

GENESYS

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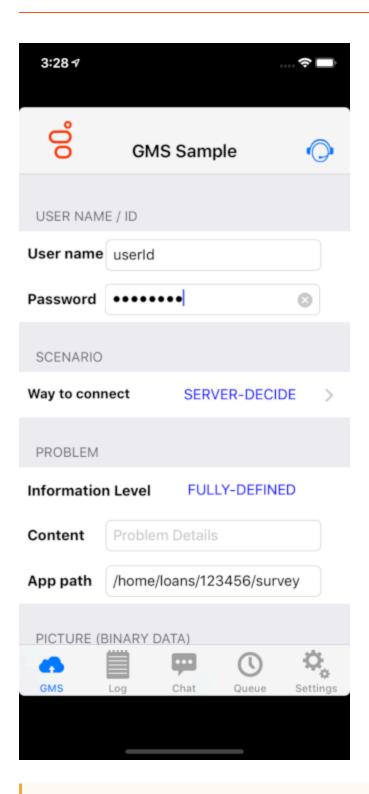
Client Samples

iOS Sample

iOS Sample

Updated in 8.5.2

Client Samples 2



Important

Client Samples 3

The source code is downloadable in BitBucket.

This sample application provides you with the following scenarios:

- · Chat-Now
- · Chat-Wait
- · Voice-Now-UserOrig
- Voice-Now-UserTerm
- · Voice-Wait-UserOrig
- · Voice-Wait-UserTerm
- Voice-Scheduled-UserTerm

Notes:

- Log into the UI hub at this URL: <GMS Local Host>:8080/genesys
- Go to **Settings** and change the GMS service URL to point to the Callback service that you configured.
- The application does not trim +1 from the phone number. Make sure the phone number in the **Settings** tab is compatible with your test environment if you are using either matching by DNIS+ANI or matching by ANI only. Depending on your setup, T-Server reports ANI with or without a leading country code.

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