



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Predictive Routing Deployment and Operations Guide

Operations: Updating, Maintenance, Logging, Troubleshooting

# Operations: Updating, Maintenance, Logging, Troubleshooting

This section contains topics that provide information to help you keep your Predictive Routing deployment running smoothly, monitor its functions, and troubleshoot any issues that might arise.

It includes the following topics:

- [Agent State Connector](#)
- [System Monitoring and Logging](#)
- [Starting and Stopping](#)
- [Troubleshooting](#)
- [Database Maintenance](#)