



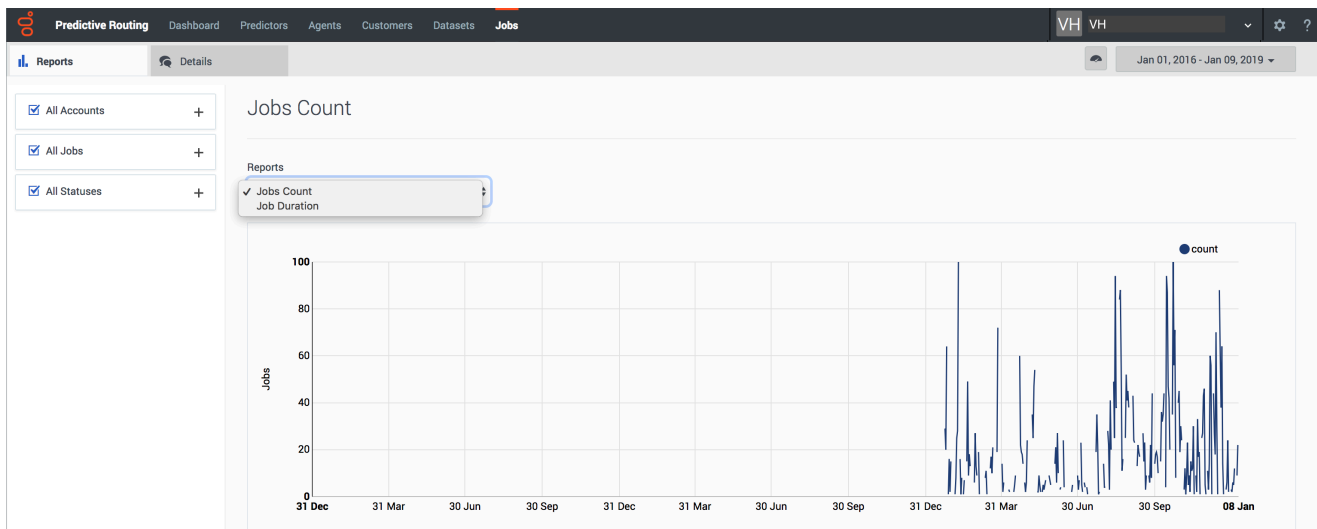
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Predictive Routing Help

Monitoring Jobs

Monitoring Jobs

Review jobs



Jobs are processes you initiate, such as synchronizing a dataset or analyzing an object such as a predictor, a model, an agent profile or a customer profile. The **Jobs** tab displays a record of the jobs, both completed and in progress, you have run, along with status information.

To view jobs that are in progress or have already completed, click the **Jobs** tab. On the **Jobs** tab, you can review the Jobs for various time periods, and filter them by **Account**, **Job Type**, or **Status**.

- To view them by **Account**, **Job Type**, or **Status**, click in the corresponding text box and select from the drop-down list that appears.
- To change the time period shown, click the date selector on the right end of the top menu bar and choose the desired date range from the drop-down menu that appears.

On the **Details** tab, you can see a complete list of the jobs for your chosen time period, with their status details.