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Predictive Routing Deployment and Operations Guide

System Requirements, Pre-Requisites, and Planning

5/7/2025

System Requirements, Pre-Requisites, and Planning

This section contains information to get you started with your planning for an implementation of Predictive Routing. It contains the following topics:

- System Requirements and Interoperability
- Architecture and Interaction Flows
- Sizing for Premise Deployments
- The Data Pipeline