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## GRDT Help

Fact Model Editor

# Fact Model Editor

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Use the Fact Model Editor to create and edit Fact Models and Events for the template. The Fact Model Editor is arranged as a standard master/details view. The master component displays defined facts and child properties for each fact and event.

## Facts

To create a new fact, click in the Facts/Events pane of the Fact Model Editor. Each *fact* that is created in the editor contains the following fields:

- Name—A name for the fact.
- Description—A brief description of the fact.
- Sensitive—Determines whether the fact is logged when the Rules Engine evaluates facts. If this field is selected, the fact is not logged. If this field is cleared, the fact is logged.
- Properties—A list of properties values. Click Add, Edit, and Remove to update the list. Clicking Add or Edit opens a dialog box. This dialog box contains the following fields:
  - Name—A name for the property.
  - Type—The type of property. The property types are presented in a drop-down list. Each property type has an icon to indicate the type. This icon is displayed in the properties list beside the property name.
  - Description—A description of the property.
  - Sensitive—Determines whether the fact property is logged when the Rules Engine evaluates the fact. If selected, the fact property is not logged. If cleared, the fact property is logged.

## Events

### Important

Event support is implemented in anticipation of the Genesys Web Engagement (GWE) product. Event support functionality requires the presence of GWE in order to function.

Event support is available for templates of type CEP where event support is declared when the template is created. Event support is not available for iWD-type templates.

To create a new event, click in the Facts/Events pane of the Fact Model Editor.

Each event that is created in the editor contains the following fields:

- Name—A name for the event.
- Description—A brief description of the event
- Sensitive—Determines whether the event is logged when the Rules Engine evaluates events. If this

field is selected, the event is not logged. If this field is cleared, the event is logged.

- **Properties**—A list of properties values. Click Add, Edit, and Remove to update the list. Clicking Add or Edit opens a dialog box. This dialog box contains the following fields:
  - **Name**—A name for the property
  - **Type**—The type of property. The property types are presented in a drop-down list. Each property type has an icon to indicate the type. This icon is displayed in the properties list beside the property name.
  - **Description**—A description of the property.
  - **Metadata**—Determines the expiry date of the event