

GENESYS

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Genesys Rules System Deployment Guide

Creating an Application Cluster in Genesys Administrator

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Purpose

To create an application cluster in Genesys Administrator to which rules packages can be deployed.

Procedure

- Create an application template of type Application Cluster, if one does not already exist in your environment.
- 2. Create a Genesys Administrator application of type Application Cluster.
- 3. Go to Provisioning > Environment > Applications. If required, navigate to the folder in which you want to store the new Application object.
- 4. Open the Tasks panel, if necessary, and click Create Application in the Create section.
- 5. Follow the steps in the Create New Application wizard.
- 6. Add as connections to this cluster application the engine applications you wish to treat as a cluster. For each connection be sure to select as a Listening Port the Port ID for the Rules Engine Web Application (either GRE or Genesys Web Engagement).
- 7. Add the cluster application as a connection to the GRAT application.
- 8. Save the changes.