Genesys Rules System Deployment Guide

New Features by Release

12/16/2025

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New in Release 8.1.4

- Configuration of the GRAT database connection is no longer part of the GRAT IP installation, but has moved to Genesys Configuration Server to be more consistent with other Genesys products. Configuration of the database connection credentials is now done via a Database Access Point (DAP). This change improves security and removes the need to re-install GRAT after a database password change. See Configuring the Rules Repository Database, Deploying GRAT in Genesys Administrator and Installing the GRAT Component.

- A new Check Permissions feature enabling users to view the role permissions granted to them by administrators for tenants and templates. See the GRAT online Help for details.

- Improvements to rule package deployment—In this release, the deployment of rule packages, which previously could take a long time and carried the risk of session timeouts, browser refreshes or other interruptions, has been made more responsive and quicker. Additionally, the process now recognizes any duplication in a deployment that is pending or scheduled (such as the same rule package, or the same snapshot, or to the same destination server/cluster). See the GRAT online Help for more details.

- Support for Google Chrome browser

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