GENESYS™

Genesys Rules System Deployment Guide

Overview

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Genesys Rules System (GRS) provides the ability to develop, author, and evaluate business rules. A business rule is a piece of logic defined by a business analyst. These rules are evaluated in a Rules Engine based on requests received from client applications.

For a comprehensive overview of GRS, including lifecycle and architecture information, please see the **Genesys Rules System Overview**.