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Genesys Rules Authoring Tool Help

Importing and Exporting Rule Scenarios

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Importing and Exporting Rule Scenarios

Important

The Testing Scenarios feature is not available for use with the initial release of the Conversation Manager standard template and rules.

You can import an individual test scenario from, or export to, an XLS format. This enables you to edit rows of test data inside a spreadsheet like Excel, or produce test suite data from another tool or source that can extract real customer data from an external database and build an XLS document.

To import from an external .XLS file:

1. On the toolbar, click **Import**.
2. Browse to the relevant file.
3. Click **Import**.

To export to an external .XLS file:

1. Select the test scenario for export.
2. Click to display the drop-down list.
3. Select **Export Test Scenario (.xls)**.