# Conversation Rules Templates Guide

## Configuration Prerequisites

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# Configuration Prerequisites

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# Genesys Composer

The Conversation Rules template requires Genesys Composer release 8.1.300.89 at minimum.

# Configuration Options

The following configuration options must be set in order to use the Conversation Rules template:

## Genesys Rules Engine

- `json-hierarchical-driver = true`

## Genesys Rules Authoring Tool

These options control how GRAT connects to the Context Services REST API.

- `context-services-rest-api-protocol`—`http` or `https`
- `context-services-rest-api-host`—Host name
- `context-services-rest-api-port`—Port number
- `context-services-rest-api-base-path`—The base path

## Contact Server

- `map-names = true`

When a rule package is deployed and `map-name` is set to `true`, the business attribute name is encoded in the rule package. With value `false`, the DBID is encoded in the rule package.

If the `map-name` option is changed on UCS at any time from rule authoring to deployment to actual operation, existing rule packages based on the Conversation Manager template must be redeployed.