



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Rules System Deployment Guide

Genesys Rules System Deployment

5/8/2025

Genesys Rules System Deployment

Welcome to the Genesys Rules System 8.5.x deployment pages. This document describes how to install and configure Genesys Rules System 8.5.0, 8.5.001 and 8.5.1.

Genesys Rules System provides the ability to develop, author, and evaluate business rules. A business rule is a piece of logic defined by a business analyst. These rules are evaluated in a Rules Engine based on requests received from client applications.

Overview

[Overview](#)

[New Features by Release](#)

[Migration to 8.5.x](#)

[Upgrading within the Same Release](#)

Preparing for Installation

[Installing Genesys Rules System - Task Summary](#)

[Preparing for Installation](#)

[Configuring the Rules Repository Database for Configuration Manager](#)

[Configuring the Rules Repository for Genesys Administrator](#)

Installing Genesys Rules Engine

[Deploying GRE in Genesys Administrator](#)

[Creating the GRE Application object in Configuration Manager](#)

[Installing the GRE Component](#)

[GRE Configuration Options](#)

Installing Genesys Rules Authoring Tool

[Deploying GRAT in Genesys Administrator](#)

[Installing the GRAT Component](#)

[GRAT Configuration Options](#)

[Values for DAP Connection Parameters](#)

Installing GRAT (cont)

[Creating an Application Cluster in](#)

Installing GRAT (cont)

[Deploying WAR Files](#)

Configuration Manager

Creating an Application Cluster in
Genesys Administrator

Configuring WebSphere 8.5

Logging Options

Installing Genesys Rules Development Tool

Installing Genesys Rules Development
Tool

Post Installation

Testing the Installation

Installing GRS on Unix Platforms

High Availability Support

Troubleshooting

Configuration Considerations

Configuration Diagrams

GRS Configuration Options

Locating the GDRT Version Number

The log4j.properties File

Localization

Installing Language Packs

Uninstalling Language Packs

About Rules and Rule Templates

Rule Templates and Rules

Rule Life Cycle

About Business Structure

About Business Structure

Configuring the Business Structure

