

## **GENESYS**

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## Genesys Rules System Deployment Guide

Configuring WebSphere Liberty in GRS 8.5.3

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Support for Java 8 in GRS release 8.5.3 means that previous WebSphere version supported in Java 7 are not available. The only WebSphere available for Java 8 is WebSphere Liberty. Verification has been performed using version 8.5.5.7.

## Configuring WebSphere Liberty to Run GRAT and GRE

- 1. Set the JAVA\_HOME and PATH environment variables. These are used by the ./server command.
- 2. Create the Liberty server by navigating to [WAS Liberty Home]/bin and executing the command ./server create grs.
- 3. Navigate to [WAS Liberty Home]/usr/servers/grs and create a directory called ExternalLibs. Copy the JDT core .jar file to ExternalLibs from [WAS Liberty Home]/lib. The .jar file should be similar to com.ibm.ws.org.eclipse.jdt.core.[version].jar.
- 4. If GRAT is configured to use a database via a configuration Data Access Point, add the appropriate drive .jar in the ExternalLibs directory created above. Otherwise skip this step. For example, if using the PostgreSQL database, add a driver file like postgresql-[version].jdbc4.jar to the ExternalLibs directory.
- 5. Navigate to the [WAS Liberty Home]/usr/servers/grs directory and edit the server.env file to add JAVA HOME. For example, if JAVA HOME is /usr/java8 64, then add this line at the end of the file:

```
JAVA HOME=/usr/java8 64
```

- Create file jvm.options in directory [WAS Liberty Home]/usr/servers/grs to set the JVM memory
  parameters—Genesys recommends using the information here to tune performance for GRE and
  GRAT.
- 7. Update the **server.xml** file (the server configuration file at [WAS Liberty Home]/usr/servers/grs)
  - a. Add <webContainer deferServletLoad="false"/> under the <server> element.
  - b. Add <applicationMonitor updateTrigger="disabled" /> under the <server> element.
  - c. Add **host="\*"** attribute to the **httpEndpoint** element if you want any hosts to be able to access this application.
  - d. Add the following application elements under the root element (that is, the <server> element):

### **Important**

Make sure <featureManager> has only <feature>jsp-2.2</feature> and nothing else. Adding any other feature might interfere with the already existing libraries in the application.

### 5. For GRAT:

- a. Create directory genesys-rules-authoring.war under [WAS Liberty Home]/usr/servers/grs/apps directory.
- b. Extract the contents of the **genesys-rules-authoring.war** file into **genesys-rules-authoring.war** directory. Navigate to **genesys-rules-authoring.war** directory and execute command **jar -xvf** [Path to GRAT .war].

#### 3. For GRE:

- a. Create directory **genesys-rules-engine.war** under [WAS Liberty Home]/usr/servers/grs/apps directory.
- Extract the contents of the genesys-rules-engine.war file into genesys-rules-engine.war directory. Navigate to genesys-rules-engine.war directory and execute command jar -xvf [Path to GRE .war].
- 3. Start the server by navigating to [WAS Liberty Home]/bin and executing EITHER command ./server run grs OR command ./server start grs.