GENESYS™

Genesys Rules System Deployment Guide

Installing Language Packs

12/15/2025

Installing Language Packs

Contents

Installing a language pack on Windows

1. Locate the machine where the base GRAT product is installed.
2. Run setup on the language pack you want to install.
3. When prompted, choose the correct installation of the base GRAT product (if GRAT is installed in more than one location).
4. When you confirm the correct location of the base GRAT product, the installation program updates the `.war` file.
5. Repeat Steps 2 through 4 for each language pack you want to install.
6. When all required language packs are installed, re-deploy the `.war` file. See **Deploying the .WAR files**.

Important

If you update your base GRAT product with a newer version, such as a hot fix, you will need to re-install the language packs by using this procedure. You can install a newer version of the GRAT Language Pack, by following this procedure. The newer resource files will overwrite the older ones in the target `.war` file.

Installing a language pack on UNIX

1. Locate the machine where the base GRAT product is installed.
2. Locate the Language Packs folder.
3. Add the following execute flag to the `install.sh`:
   - `[root@host ip]# chmod +x install.sh`
4. Run the install script:
   - `[root@host ip]# ./install.sh`
5. Provide the full path of the destination directory for installation:
   - `/root/GRS/GRAT/`
6. Repeat Steps 2 through 5 for each language pack you want to install.
7. When all required language packs are installed, re-deploy the `.war` file. See **Deploying the .WAR files**.

Important

If you update your base GRAT product with a newer version, such as a hot fix, you will need to re-install the language packs by using this procedure. You can install a newer version of the GRAT Language Pack, by following this procedure. The newer resource files will overwrite the older ones in the target `.war` file.

Selecting a preferred language in Internet Explorer

Important

Browsers change over time and you may need to consult your browser's documentation for up-to-date information.

1. Locate `Tools > Internet Options > Languages`.
2. Add the preferred language and move it to the top of the list.
3. Log out or refresh the browser.

Selecting a preferred language in Firefox

Important

Browsers change over time and you may need to consult your browser's documentation for up-to-date information.

1. Locate `Tools > Options`.
2. Select the `Content` tab.
3. Add the preferred language and move it to the top of the list.
4. Log out or refresh the browser.