Genesys Rules Authoring Tool Help

Deleting Rules Packages

12/16/2025

Deleting Rules Packages

> ## Important
> When a package is deleted, all references to it in **Package History** are also deleted.

Follow these steps to delete an existing rule package:

1. Select the node (post-8.5.1) or **Tenant** to which the rule package belongs from the drop-down list.
2. In the Explorer Tree, select the name of the rule package.
3. In the **Details Panel**, click **Delete**. A confirmation dialog box will appear.
4. Click **OK** to confirm the deletion of the rule package, and its associated rules and business calendars.

> ## Warning
> From release 8.5.303, if you attempt to delete a rule package that is still deployed, you are warned before committing the delete action. This gives you the opportunity to undeploy the rule package. Once the rule package is deleted from GRAT, you can no longer use the Undeploy feature to undeploy it. In that scenario, you would have to manually remove the files from all GREs.