Genesys Rules System REST API Reference Guide

Unlock Rule

12/14/2025

Contents

Unlock Rule

Method

GET

Syntax

`/grs/v1/tenant/{tenantId}/package/{packageId}/unlockrule/{ruleId}`

Request Body

N/A

Response Body

N/A

HTTP Codes

- 204 No content—Request was successful
- 401 Unauthorized—APIToken not valid
- 403 Forbidden—User does not have permission for the specified tenant ID, or does not have proper permission to perform this operation.
- 404 Not Found—could not find specified package ID or rule ID.
- 503—Service Unavailable

Notes

Unlocks a rule previously locked by this user (APIToken).