

GENESYS

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Genesys Rules System Deployment Guide

Testing the Installation

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Test the installation by logging in a user to the GRAT.

See Configuring a User for the GRAT to verify that the user has the correct permissions.

- 1. Start your web application container (Tomcat or WebSphere) on the server(s) that are hosting the GRAT and the GRE.
- 2. Open a web browser and enter the URL for the GRAT—for example http://<host>:<port>/genesys-rules-authoring/login.jsp (or http://<host>:<port>/genesys-rules-authoring/singlesignon.jsp if this is configured) where <host> is the name of the server on which the web container is running that is hosting the GRAT server, and <port> is the listening port for your web container (such as 8080). The default name is genesys-rules-authoring, but you can override this name during deployment.
- 3. On the login screen, enter the credentials for a user to login to the GRAT. Users who log into the GRAT must have access to one or more tenants in a multi-tenant environment, with, at minimum, Read permission to the tenant(s). In addition, users or access groups must have, at a minimum, Read and Execute permissions to this GRAT client Application object in Configuration Server, in order to log in to the GRAT.