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Genesys Rules Authoring Tool Help

Displaying Package History

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GRAT tracks all changes made to a package and displays them in a tab called **Package History**. This tab displays the package history at either individual package level or across a Tenant. At the Tenant level, the tab displays a history of all changes to all packages for that Tenant.

You can filter by package name, snapshot name, description of change or by the user who made the change, and you can sort by any column, either the entire results or within a filtered subset.

Every saved change made to a package causes a new package version to be generated. This package version is displayed on the **Package History** tab, as well as on the **Deployment History** view.

Notes

- The **Business Hierarchy** column displays the business hierarchy node that the rule package or rule package item is related to—for example, **Houses > Sales > Closing**.
- Package history shows only changes in the business structure nodes to which the user has access.
- The **Change By** column is visible only to users with relevant role privileges.
- The **Snapshot Name** column shows the name of the snapshot in which a change was made.