Genesys Skills Management Localization Guide

Overview

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Skills Management can be localized, so that users can use the applications in their native language. As well as the provided languages it is possible to provide your own translations, so that users can use the system in their language of choice.

Localization Support

Performance DNA, Training Manager and Portal are all localizable, although the process for localizing them differs slightly (due to the technologies that they use). The rest of this guide looks at the following steps.

- Creating localized files for your chosen language

- Deploying new localization files to your system