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Genesys Skills Management Installation and Configuration Guide for Active Directory

Creating the Services

Creating the Services

The procedures on this page assumes that all websites and services are created in **C:\Websites**; if this differs on your system, adjust these instructions accordingly.

1. Create a folder in **C:\Websites** (or your equivalent) called **Services**.
2. Copy the **STS** folder to the **Services** folder.
3. Copy the **NotificationService** folder to the **Services** folder.
4. In IIS, create a virtual directory in the root folder of the default website called **Services**. The folder should be **C:\Websites\Services** (or your equivalent).

Creating the STS application

1. In IIS, locate the **STS** folder within the **Services** virtual directory.
2. Right-click the **STS** folder and choose **Convert to application**.
3. Click the **Select** button and select the appropriate application pool from the list.
4. In the IIS **Authentication** feature for the application, ensure that both **Anonymous Authentication** and **Windows Authentication** are enabled.

Creating the Notifications application

1. In IIS, locate the **NotificationService** folder within the **Services** virtual directory.
2. Right-click the **NotificationService** folder and choose **Convert to application**.
3. Click the **Select** button and select the appropriate application pool from the list.
4. In the IIS **Authentication** feature for the application, ensure that **Anonymous Authentication** is enabled.