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Genesys Skills Management Automated Install and Upgrade Guide

Setting up OrgData Process

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The **OrgData Process** enables you to manage HR data within Skills Management. This includes addition and removal of users, and maintaining the user hierarchy, which is used for access and reporting.

Before running the OrgData Process, you must configure the following values in Skills Management.

- WFM fields
- OrgData Unique user fields
- OrgData Required fields