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Genesys Skills Management API Guide

Prerequisites

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Prerequisites

This page discusses the permissions and configurations you must have to access the Genesys Skills Management APIs.

The prerequisites are:

- You must login as a **Tenant Admin** or **Landlord** or as a user with an **Administrator** or **Reporting Administrator** role in the system.
- You have configured basic Auth or OAuth2 authentication methods.

Once when the prerequisites are ready, go to [Accessing API Reference Documentation](#) page and setup the API documentation URL.