

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Genesys Skills Management API Guide

Genesys Skills Management API Guide

Genesys Skills Management API Guide

Welcome to the Genesys Skills Management (GSM) API guide. This guide provides information about how you can define and navigate to the Skills Management API documentation on Swagger. The Skills Management API allows you to incorporate Genesys features into custom applications and integrations with third-party software.

Check out the Prerequisites needed to use the Skills Management APIs.