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Genesys PureConnect Data Extractor Application

Running the application

12/15/2025

Running the application

You can run the PureConnect Data Extractor application either **manually** or **automatically**.

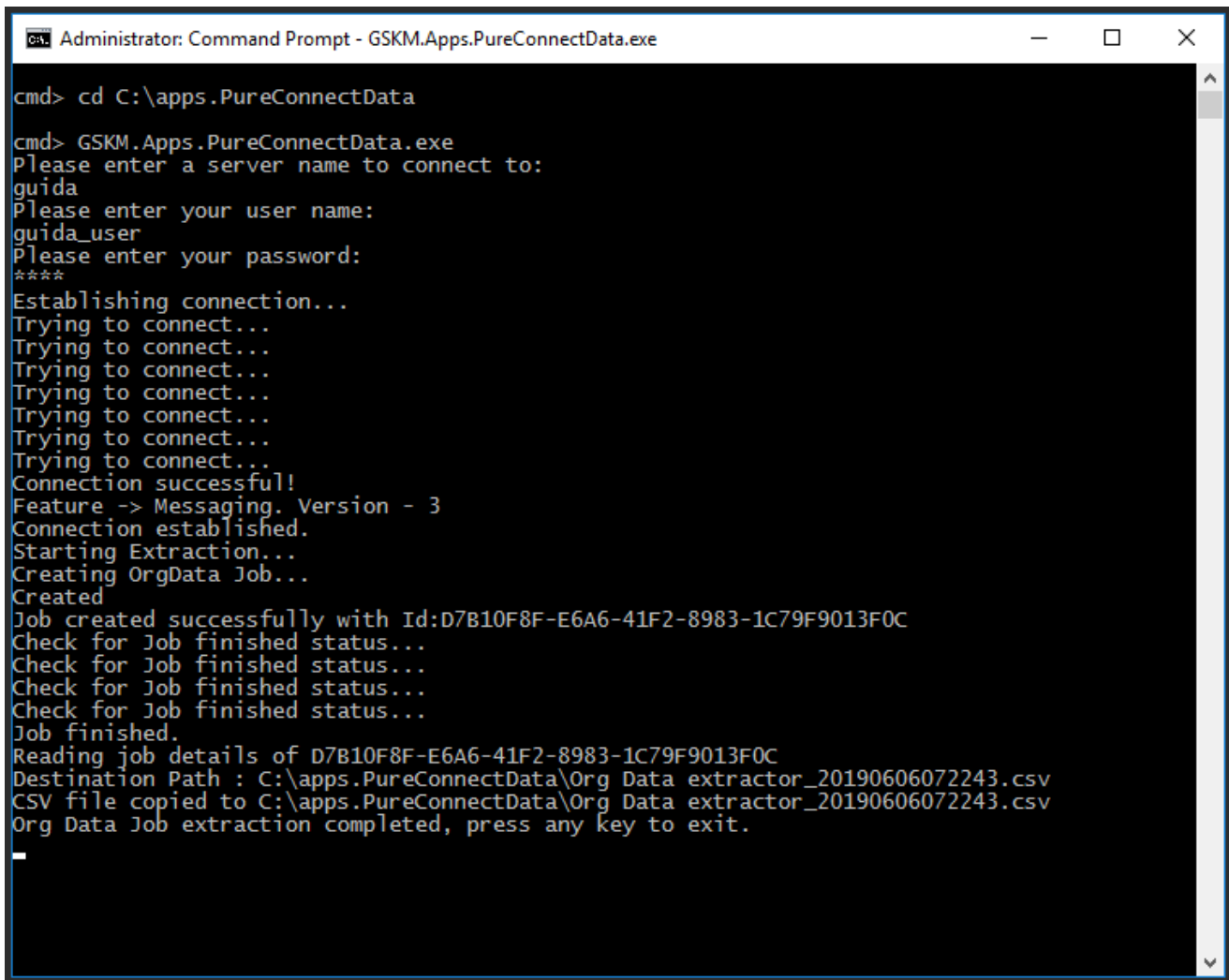
Manually

To run the PureConnect Data Extractor application manually:

1. Log in to the PureConnect server as a **Windows** administrator.
2. Open a **Command Prompt**.
3. Change directory to the folder containing the PureConnect Data Extractor application file, for example, **C:\apps.PureConnectData**.
4. Run **GSKM.Apps.PureConnectData.exe**.
5. You will be prompted to enter the following values:
 - The **name** of the PureConnect server.
 - The **username** and the **password** of the **PureConnect** administrator.
6. If the credentials are correct, the **PureConnect Data Extractor** application will run and display appropriate messages regarding the progress. When the user data extraction is complete, you will see the message: Org Data Job extraction completed, press any key to exit.

Important

Do not press any key while the application is running; doing so will terminate the application and the entire process. If you pressed any key by mistake, simply re-run the application.



```
Administrator: Command Prompt - GSKM.Apps.PureConnectData.exe

cmd> cd C:\apps.PureConnectData

cmd> GSKM.Apps.PureConnectData.exe
Please enter a server name to connect to:
guida
Please enter your user name:
guida_user
Please enter your password:
****
Establishing connection...
Trying to connect...
Trying to connect...
Trying to connect...
Trying to connect...
Trying to connect...
Trying to connect...
Trying to connect...
Connection successful!
Feature -> Messaging. Version - 3
Connection established.
Starting Extraction...
Creating OrgData Job...
Created
Job created successfully with Id:D7B10F8F-E6A6-41F2-8983-1C79F9013F0C
Check for Job finished status...
Check for Job finished status...
Check for Job finished status...
Check for Job finished status...
Job finished.
Reading job details of D7B10F8F-E6A6-41F2-8983-1C79F9013F0C
Destination Path : C:\apps.PureConnectData\Org Data extractor_20190606072243.csv
CSV file copied to C:\apps.PureConnectData\Org Data extractor_20190606072243.csv
Org Data Job extraction completed, press any key to exit.
```

On successful data extraction from the PureConnect server, a CSV file with the name **Org Data extractor_yyyymmddhhMMss.csv** is created in the same folder (for example, C:\Apps.PureConnectData), where **yyymmddhhMMss** is the current date and timestamp.

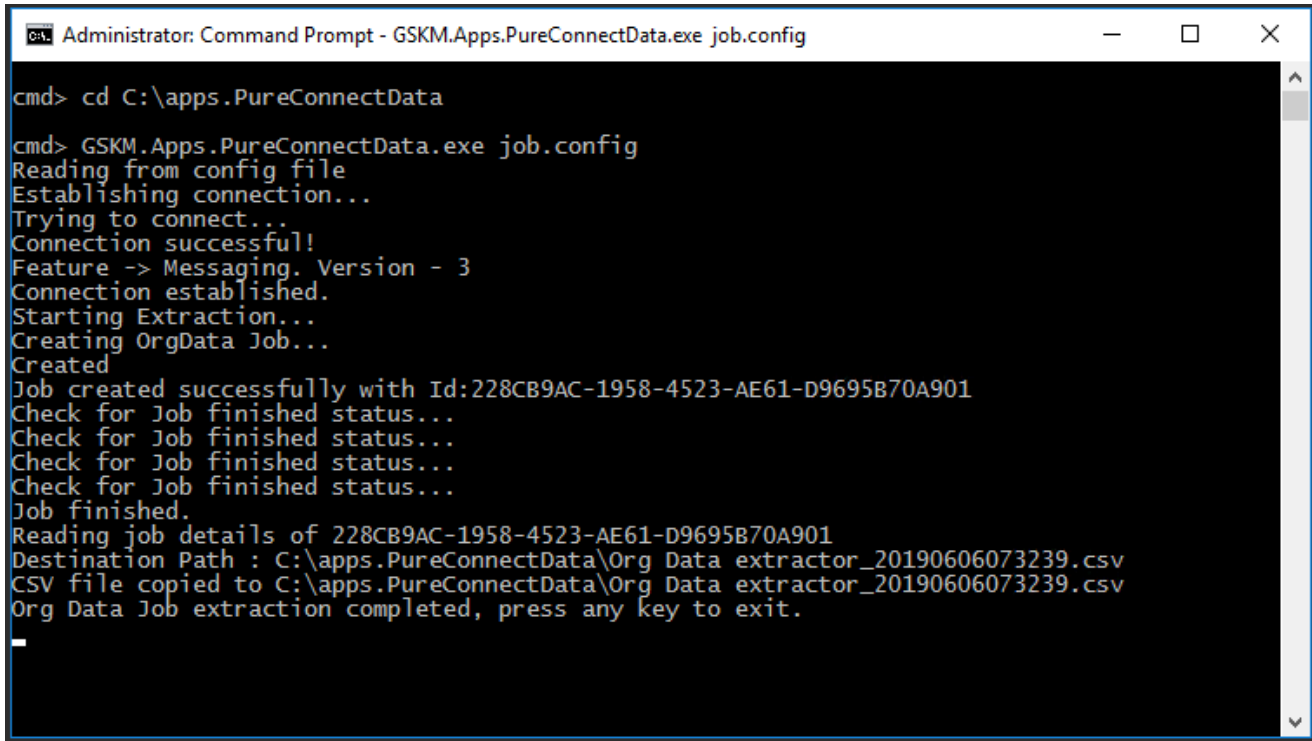
In addition, a log file is created in a **Logs** sub-folder (for example, C:\Apps.PureConnectData\logs), and temporary files are created in a sub-folder of the working folder (for example, C:\DataExtractor\41D36104-7B1B-4274-9518-B50A0F999B20).

Automatically

To run the PureConnect Data Extractor application automatically, you must pass the filename of **job.config** as an argument to the **GSKM.Apps.PureConnectData.exe** application. This will automatically provide the previously supplied parameters that are necessary to run a scheduled task.

Important

The **job.config** file is created in the same folder (for example, C:\Apps.PureConnectData) at the end of running the PureConnect Data Extractor application manually. The **appSettings** in this config file are stored in an encrypted format for security reasons.



```
Administrator: Command Prompt - GSKM.Apps.PureConnectData.exe job.config

cmd> cd C:\apps.PureConnectData

cmd> GSKM.Apps.PureConnectData.exe job.config
Reading from config file
Establishing connection...
Trying to connect...
Connection successful!
Feature -> Messaging. Version - 3
Connection established.
Starting Extraction...
Creating OrgData Job...
Created
Job created successfully with Id:228CB9AC-1958-4523-AE61-D9695B70A901
Check for Job finished status...
Check for Job finished status...
Check for Job finished status...
Check for Job finished status...
Job finished.
Reading job details of 228CB9AC-1958-4523-AE61-D9695B70A901
Destination Path : C:\apps.PureConnectData\Org Data extractor_20190606073239.csv
CSV file copied to C:\apps.PureConnectData\Org Data extractor_20190606073239.csv
Org Data Job extraction completed, press any key to exit.
_
```