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SIP Voicemail Administration Guide

Backing Up and Restoring GSVM Data

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Backing Up and Restoring GSVM Data

This section describes how to backup and restore data:

 [Backing Up Data Manually](#)

 [Restoring Backed Up Data Manually](#)

Backing Up Data Manually



Purpose: To back up a snapshot of all data that Genesys SIP Voicemail keeps in the server storage directory.

Start

1. Open the directory `GSVM/tools/bin`
2. Run the program `./datasnapshot` This command backs up Genesys SIP Voicemail data by saving snapshots to the directories `GSVM/storage/data/sipvm/snapshots` and `GSVM/storage/data/system/snapshots`.
3. Move or copy these directories (`GSVM/storage/data/sipvm/snapshots` and `GSVM/storage/data/system/snapshots`) to a backup location.

End

Notes:

- You do not need to stop GSVM to perform this backup procedure.
 - You can create a cron job to perform this backup automatically.
 - This manual backup procedure stores multiple backups; nothing is overwritten. You must manually delete older backups if limited disk space is an issue.
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Restoring Backed Up Data Manually



Purpose: To restore a snapshot of all data that Genesys SIP Voicemail that you created using the procedure [Backing Up Data Manually](#). **Start**

1. Stop GSVM.
 2. Delete the contents of content of `GSVM/storage`.
 3. Copy from the directories in your backup location to `GSVM/storage/data/sipvm/snapshots` and `GSVM/storage/data/system/snapshots`.
 4. Start GSVM.
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End

See [Starting and Stopping](#).