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SIP Voicemail Deployment Guide

SIP Voicemail Server Configuration Options

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SIP Voicemail Server Configuration Options

Configuration options specific to the SIP Voicemail Server functionality are set in Configuration Manager or Genesys Administrator, in the VoicemailServer section on the Options tab of the SIP Voicemail Server Application object.

VoicemailServer section

This section must be called VoicemailServer.

locale

- Default Value: en-US
- Valid Values: A string
- Changes Take Effect: Immediately
- Specifies the default locale for the Telephone User Interface (TUI).

security-account-lockout-duration

- Default Value: 600000
- Valid Values: Any positive integer
- Changes Take Effect: Immediately
- Specifies the time interval, in milliseconds, that SIP Voicemail Server waits before unlocking the account, which has been locked because of the incorrect login entries. The user is locked out after three failed login attempts.

security-admin-access-group

- Default Value: An empty string
- Valid Values: <Tenant>\<Access Group Name>
- Changes Take Effect: Immediately
- Specifies the members of the Access Group that will have permission to access the Admin interface of the voicemail.

security-password-check-internal-call

- Default Value: true
- Valid Values: true, false

- Changes Take Effect: Immediately
- Specifies whether the password check request is played when a user dials the voicemail system from an internal phone.

security-password-length-min

- Default Value: 4
- Valid Values: Any positive integer
- Changes Take Effect: Immediately
- Specifies the minimum length of the password digits.

voice-can-deposit-during-extended-absence

- Default Value: true
- Valid Values: true, false
- Changes Take Effect: Immediately
- When set to true, enables the voicemail deposit after the absence greeting is played.

voice-enrollment-enabled

- Default Value: true
- Valid Values: true, false
- Changes Take Effect: Immediately
- When set to true, enables the voicemail enrollment.

voice-greeting-extended-max-duration

- Default Value: 20
- Valid Values: Any valid integer
- Changes Take Effect: Immediately
- Specifies the length of time, in seconds, allowed for the user to record their extended greeting. After the timeout ends, a prompt is played asking the user to confirm their recorded message.

voice-greeting-personal-max-duration

- Default Value: 12
- Valid Values: Any valid integer
- Changes Take Effect: Immediately

- Specifies the length of time, in seconds, allowed for the user to record their personal greeting. After the timeout ends, a prompt is played asking the user to confirm their recorded message.

voice-message-max-duration

- Default Value: 10
- Valid Values: Any positive integer
- Changes Take Effect: Immediately
- Specifies, in seconds, the message maximum duration.

voice-mailbox-message-count

- Default Value: 10
- Valid Values: Any positive integer
- Changes Take Effect: Immediately
- Specifies the maximum number of voicemail messages per mailbox.

voice-record-path

- Default Value: An empty string
- Valid Values: A string
- Changes Take Effect: Immediately

Specifies the GVP directory where recorded files will be stored.

The GVP directory above refers to the MCP configuration parameters [vxmli] `recording.basepath` and defaults to `<MCPInstallationPath\record>`.