



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

SIP Voicemail Deployment Guide

SIP Voicemail Migration Procedure

12/15/2025

SIP Voicemail Migration Procedure

Start

1. Stop the GSVM Server. If installed in HA mode, stop both primary and backup GSVM Server instances.
2. Install the latest version of GSVM Server in a different directory than prior versions (in other words, do not install in the same directory as any old versions).
3. All previously deposited voicemails are kept in the Storage folder in the installation path for that install version. Copy the Storage folder from the previous GSVM version to the installation folder for the newly installed GSVM Server.
4. Start the primary voicemail server.
5. All data copied from the previous version of GSVM Server should now be available from the new, running version.
6. For HA deployments, complete these steps for the primary server instance only. The backup server instance will synchronize data with the primary automatically.

End



Return to the [Deployment Guide](#) overview.