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SIP Voicemail Deployment Guide

Configuring DNS for the GSVM SIP Server Application

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Configuring DNS for the GSVM SIP Server Application

Prerequisites

- The SIP Server Application object dedicated to GSVM is created and associated with the same Switching Office object as the Agent SIP Server Application.

Start

1. Create a Trunk Group DN:

- a. Under the SIP Server Switch object that is associated with the GSVM SIP Server Application, create a Trunk Group DN. It will be used for the connection with the Resource Manager.
- b. On the Annex tab, in the TServer section, create the following configuration option:
 - **contact:** Specify the contact URI of the Resource Manager, in the form of: <ipaddress>:<SIP port>
 - **sip-to-pass-through:** Set this to true. SIP Server passes the To header (with the mailbox-id) through to Resource Manager without any modifications. GVP resolves the mailbox-id to the correct IVR Profile.

Note: The Complete Install tool creates a default Trunk Group DN 9999. You can use this DN as an example.

• Create a Trunk DN:

- a. Under the same Switch object, create a Trunk DN object. It will be associated with the Agent SIP Server.
- b. On the Annex tab, in the TServer section, create the following configuration options:
 - **contact:** Specify the contact URI of the Agent SIP Server, in the form of: <ipaddress>:<SIP port>
 - **force-register:** Set this option to the Agent SIP Server voicemail DN, in the form of:

`sip:<voicemail_DN>@<AgentSIP_Server_IP:Port>;user=voicemail`

Note: The Complete Install tool creates a sample Trunk DN Premise-9999. You can use this DN as an example.

End



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