

## **GENESYS**

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### SIP Voicemail HA Deployment Guide

Configuring MCP Shared Voicemail Storage (Windows)

# Configuring MCP Shared Voicemail Storage (Windows)

#### **Start**

- 1. Map a shared network folder as a local drive on the MCP hosts.
  - Share on Host1: voicemail-record
  - On MCP1: Map D: to \\Host1\voicemail-record and specify D: in the recording basepath parameter.
  - On MCP2: Map D: to \\Host1\voicemail-record and specify D: in the recording basepath parameter.
  - On the voicemail server application set voice-record-path=\\Host1\voicemail-record
- 2. Mount the network drive for the local system account.
  - 1. Download SysinternalsSuite by Mark Russianovich available at <a href="http://technet.microsoft.com/en-us/sysinternals/bb842062.aspx">http://technet.microsoft.com/en-us/sysinternals/bb842062.aspx</a>.
  - 2. As administrator, open an elevated cmd.exe prompt.
  - 3. Elevate again to root using PSExec.exe.
  - 4. Navigate to the folder containing SysinternalsSuite and execute the following command: psexec -i -s cmd.exe
  - 5. Confirm you are inside of the prompt nt authority\system by typing whoami
  - 6. Create the persistent mapped drive as the SYSTEM account with the following command: net use z:\servername\sharedfolder /persistent:yes.

### **End**

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