GENESYS

SIP Voicemail HA Deployment Guide

Configuring MCP Shared Voicemail Storage (Windows)

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Start

1. Map a shared network folder as a local drive on the MCP hosts.

    -   Share on `Host1: voicemail-record`

    -   On `MCP1:` Map `D:` to `\\Host1\voicemail-record` and specify `D:` in the recording basepath parameter.

    -   On `MCP2:` Map `D:` to `\\Host1\voicemail-record` and specify `D:` in the recording basepath parameter.

    -   On the voicemail server application set `voice-record-path=\\Host1\voicemail-record`

2. Mount the network drive for the local system account.

    1. Download SysinternalsSuite by Mark Russianovich available at http://technet.microsoft.com/en-us/sysinternals/bb842062.aspx.

    2. As administrator, open an elevated `cmd.exe` prompt.

    3. Elevate again to root using `PSExec.exe`.

    4. Navigate to the folder containing SysinternalsSuite and execute the following command: `psexec -i -s cmd.exe`

    5. Confirm you are inside of the prompt `nt authority\system` by typing `whoami`

    6. Create the persistent mapped drive as the SYSTEM account with the following command: `net use z:\servername\sharedfolder /persistent:yes`.

End

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