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SIP Voicemail User Guide

Welcome






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Quick Reference for Desktop Phones

Use this list for quick access to common features and functions.

-  [To connect from your desktop phone](#)
-  [To connect from a remote phone](#)
-  [Managing Your Mailbox](#)
-  [While listening to your messages](#)
-  [Telephone Access Flowchart](#)






Managing Your Mailbox

Use this list to access procedures for setting personal options and greetings.

-  [Changing Your Personal Options](#)
-  [Managing Your Mailbox Greetings](#)


Accessing Your Voicemail Account

Use this list to learn about the different ways you can access your voicemail account.

-  [Accessing Your Voicemail with a Local Desktop Telephone](#)
-  [Accessing Your Voicemail with a Remote Telephone](#)
-  [Accessing Your Voicemail in a Web Browser](#)
-  [Listening to Your Voicemail](#)
-  [First Time User Setup \(Enrollment\)](#)

Using the Genesys SIP Voicemail Web Page

Click here for information about using the web interface.

-  [Genesys SIP Voicemail Main Web Page](#)