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Active Recording Ecosystem Solution Guide

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The Active Recording Ecosystem 8.1 Solution Guide provides an overview of the Genesys Active Recording Ecosystem. These pages are valid for all 8.x releases of Media Server and SIP Server. See the summary of the highlighted topics below:

About the Active Recording Ecosystem Solution

Find out about the Active Recording Ecosystem:

[Overview](#)

[New in This Release](#)

[Call Recording](#)

Feature Configuration

Find out about the supported features that include these topics:

[Call Flows](#)

[Recording](#)

[all topics>>](#)

Installation and Configuration

Find out about how to install the components:

[CIM](#)

[SIP Server](#)

[Media Server for MSR](#)

[Media Server for MSML](#)

[Genesys Media Server](#)

Troubleshooting

Find out about troubleshooting:

[Troubleshooting](#)