

GENESYS

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GVP Web Services API

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Introduction

The Reporting Server receives data from the call processing components, processes and stores the data in a database, and then generates reports from the data. The Reporting Server acts as a web server, accepting HTTP requests for reports, and generates XML-formatted reports based on the HTTP Request URL. These pages describe the Web Services API the Reporting Server supports. The XML-formatted reports generated by the Reporting Server are also specified using RELAX NG schemas. Download the GVP RNG Schemas

Common Input Parameter Types

Manifest Section

Web Services Intro

Real Time CDR

Historical CDR Reporting Services

Operational Reports

VAR Reports

Service Quality Advisor

Run Time Reports

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