

GENESYS

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GVP Web Services API

Outbound Tenant Usage Reporting Service

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GVP Web Services API

Outbound Tenant Usage Reporting Service

This report provides information for each Tenant on outbound calls made via SSG, aggregated over all the SSG's in the deployment. Each report contains a manifest section.

Web Service Endpoint

This report is available at the web service endpoint /ems-rs/RT/tenants/usage/outbound.

Input Parameters

This report accepts the following Request URI parameters:

Parameter	Description
tenant-id	This describes the set of tenant-id's that the report will contain. If the tenant-id is not specified, then results for all IVR Profiles are returned.

Output Format

The report body is organized as a sequence of <tenant-usage > elements. Each of these elements contains the following information for an application:

- Pending/queued calls total
- · Succeeded calls total
- · Failed calls total
- Last time totals where updated

This report conforms to the RelaxNG schema TenantOutboundUsageReport.rng. Download the GVP RNG Schemas An example report body for this report is as follows:

```
<tenant-usage-report>
  <tenant-usage>
        <tenant href="/tenants/1" name="Environment"/>
        <outbound queued="1" sucessfull="2" failed="3">
        </outbound>
        </tenant-usage>
        <tenant-usage>
        ...
        </tenant-usage>
</tenant-usage-report>
```

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