GENESYS

GVP Documentation Supplement

GVP Backward Compatibility

5/5/2025

GVP Backward Compatibility

DONE HERE under Voice Platform Solution Components

SUMMARY: The current GVP version may be compatible with previous versions of SIP Server, Genesys Administrator and Configuration Server. (GVP-21392)

The next publication of the GVP 8.5 Deployment Guide will include this revision:

CHAPTER: Chapter 4: Prerequisites and Planning
SECTION: Voice Platform Solution
ADD THIS NOTE above Table 12—Versions Compatible With GVP:

> ## Important
>
> The table below lists the versions of Management Framework components and SIP Server that are recommended for each GVP release. However, the newest GVP version may still be compatible with a previous version of SIP Server, Genesys Administrator or Configuration Server. Please verify with Genesys Customer Care if you wish to keep a previous version of any of these components.