GVP Documentation Supplement

Only One SNMP Master Agent per GVP Component

5/5/2025

Only One SNMP Master Agent per GVP Component

SUMMARY: A note requiring one SNMP Master Agent per Media Server instance should extend to all GVP components.

The next publication of the Media Server Deployment Guide will include this revision:

CHAPTER: Chapter 4: Deploying Genesys Media Server
SECTION: Provisioning Media Server
REPLACE THE NOTE on page 114 with this note:

> **Note:** A single SNMP Master Agent can serve a single component only. Therefore, you must have an SNMP Master Agent installed and a connection configured for every instance of every component. Think of "One Media Control Platform (MCP) connected to one SNMP Master Agent", "One Resource Manager connected to one SNMP Master Agent", "One Reporting Server connected to one SNMP Master Agent", and so on.