



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## GVP Documentation Supplement

Resource Manager IP Address and Local Host Name no longer mandatory parameters

5/2/2025

# Resource Manager IP Address and Local Host Name no longer mandatory parameters

**SUMMARY:** These parameters should be removed from a procedure because they are no longer mandatory.

The next publication of the **VP Solution 8.1 Integration Guide** will contain this correction:

**CHAPTER:** Chapter 12: Configuration Tasks for CTI Through IVR Server

**SECTION:** Integrating with IVR Server in In-Front Mode

**REMOVE THESE BULLET POINTS** from *Procedure: Configuring the CTI Connector for IVR In-Front* on pages 183-184:

2. On the Options tab, select Mandatory Options from the View drop-down list and configure the following mandatory parameters:

• • •

~~\*Resource Manager IP Address—Enter the IP address and SIP port for the Resource Manager in the following format:~~

~~<RM\_ip\_address>:<RM\_sip\_port>~~

~~For example:~~

~~10.10.10.10:5060~~

- IVR Client Name—Enter the login name of the IVR Server Application object, as it appears in Management Framework.
- IVR Server Host IP Address—Enter the IP address of the IVR Server host.

~~\*Local Host Name—Enter the IP address of the CTI Connector host.~~